

The mission of AMA ESD
is to serve and support student
achievement.



AMA ESD Strategic Plan



Indicator 1: Support of Student Achievement

All programs and services are valued for enhancing student achievement while saving time and resources.



Indicator 2: Communication, Collaboration and Transparency

The ESD's Culture will reflect an attitude of communication, collaboration and transparency.



Indicator 3: Community Engagement and Support

The ESD board and staff are viewed as valued community, regional and state partners; the ESD is supported by the community.

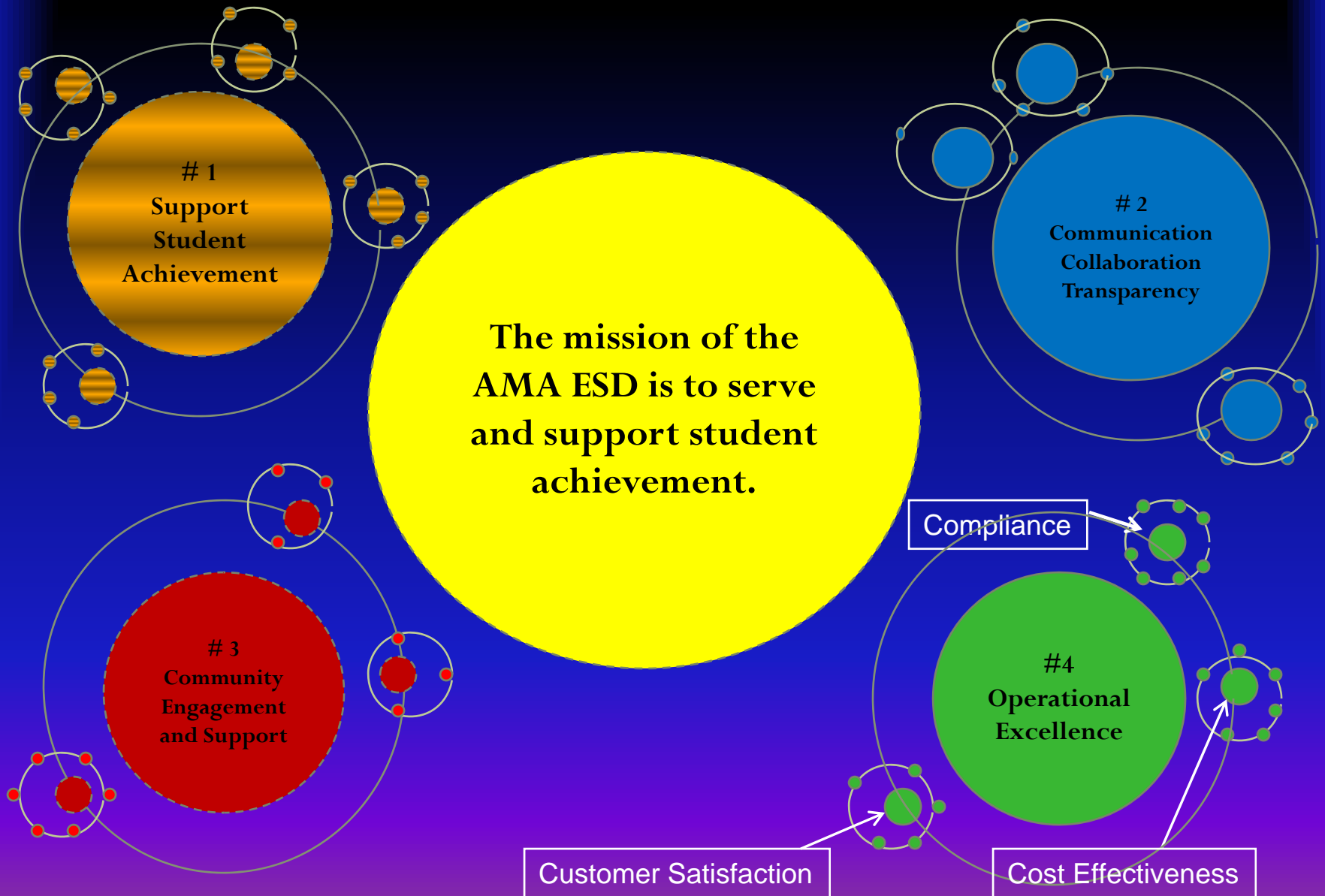


Indicator 4: Operational Excellence

Every functional area of ESD operations will demonstrate best of field practice and continuous improvement.



AMA ESD's Stellar System



Operational Excellence

- Operations & Maintenance of Buildings
- Pupil Transportation
- Food Service
- Business Services
- Non-Instructional Technology
- Human Resources
- Pupil Accounting



A Focus on the Moon of Customer Satisfaction



- Surveys
- Input from staff and customers
- Identification of strengths and weaknesses
- Develop an action plan
- Continuous evaluation for improvement

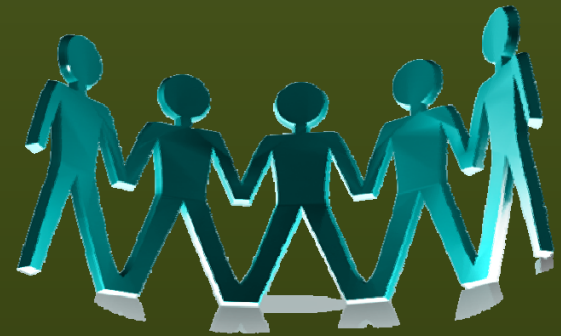
A Focus on the Moon of Cost Effectiveness



- Networking/sharing of information
- Analysis of current practices
- Research best practices
- Discuss opportunities for collaboration
- Modify practices and provide training
- Continuous evaluation for improvement

Examples of Collaboration

- Regular meetings with superintendents/business staff
- SDS consortium and support
- Assistance with summer tax collection
- CEO Imaging
- Substitute consortium
- District purchase cards
- Contracted pupil transportation
- Legislative consortium
- 403(b) consortium
- Many more...



A Focus on the Moon of Compliance



- Understanding compliance expectations
- Internal reviews
- Audits
- Inspections
- Meeting timelines
- Training and communication
- Continuous evaluation for improvement

AMA ESD's Stellar System

